

Is your organisation remotely secure?

Security issues have been among the biggest challenges for IT departments as a result of COVID-19



48%

Securing our remote workforce



34%

The number of issues being reported to our IT helpdesk from our remote workforce



32%

Visibility into IT issues for our remote workforce

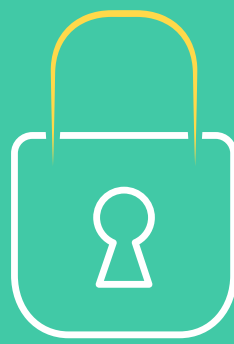
74% of IT decision makers say their organisation has experienced security issues since transitioning to remote working at scale:



- 38%** An increased number of requests to use personal devices for work
- 30%** An increased number of credentials reset requests
- 28%** An increased number of phishing attempts
- 21%** An increased number of ransomware attempts
- 21%** Declining employee adherence to security protocols

However, there are signs that many organisations are adapting to their situation and becoming more optimistic

84% believe that their organisation will be significantly more robust having been through the COVID-19 crisis and come out the other side...



...and although 55% still think that, while remote working is great, they are less secure as a business, this is down from 65% in April

Increasing investment in cybersecurity tools and support will be critical to future success and there is evidence of an upward trend

In April...

57%

were increasing, or expecting to increase, investment in cybersecurity technology and support

In August...

73%

were increasing, or expecting to increase, investment in cybersecurity technology and support